We’re here for you.
We are here for you.

As we remain committed to our mission of providing high-quality, affordable, and accessible health care for all, we are excited for the strong future we are building together with this community.

At Summit Health, we are honored and proud to be “here” in every sense of the word. We are present in this community in so very many ways. We offer our patients fantastic care; we consistently exceed national benchmarks for treatment of heart attacks in our Cardiology Department, and offer expectant mothers more options for welcoming their newborns into the world. We can now care for the most fragile members of our community, premature babies, in our Newborn Intensive Care Unit, and offer more services for aging loved ones. We are shoulders to cry on and friends with whom you celebrate triumph and survival. We are screening for and diagnosing life-threatening diseases early enough to make a difference and replacing joints so our neighbors can resume the activities they love. When you think of Summit Health, we want you to feel the love and the passion we have for Franklin County.

Our continuous efforts are improving lives. We are not only helping those around us when they are sick or injured and need it most, but are giving community members the knowledge and tools that will help them be well and healthy. Being part of an organization that strives for excellence every day and in every way as we care for our friends and neighbors is our greatest honor.

We continue to stress the importance of safety for our patients and safety for our staff. We encourage our caregivers to offer constructive feedback and to feel comfortable reporting safety alerts or concerns. We continue to build a program that offers our caregivers emotional support. Our goal is to foster an environment where our colleagues feel respected and supported at all times so we can better fulfill our role to offer the best care possible. These initiatives have been met with positive feedback, optimism, and have reinforced our dedication to working as a team.

All improvements we make are done with you in mind.

I am excited about what the future holds for both Summit Health and our community. It’s one of my greatest honors to say, “we are here for you.”

Patrick O’Donnell
President & CEO | Summit Health
Making lives safer. Every day. Every way.

**our vision**
To achieve excellence for a healthy community

**our mission**
Leading our Community to Health by providing high-quality, affordable, accessible health care for everyone

**our values**
Integrity
Compassion
Excellence
Service
Franklin County’s
Leading Health Care Provider
Fiscal Year 2016

15,479
ADMISSIONS TO OUR HOSPITALS

406,729
VISITS TO OUR PHYSICIAN PRACTICES

1,769
BABIES DELIVERED AT OUR HOSPITALS

17,389
SURGERIES PERFORMED

79,001
EMERGENCY DEPARTMENT VISITS

1,447,238
LAB TESTS PERFORMED
Nonprofit organization

Parent organization to Franklin County’s two hospitals

Parent organization to Summit Physician Services

265 employed physicians and advanced practice providers

49 physicians and advanced practice providers added this year

21 Physicians

11 Nurse Practitioners

13 Physician Assistants

2 Certified Registered Nurse Anesthetists

2 Midwives

49 practice sites

26 medical specialties

Aesthetic

Anesthesia

Breast Health

Cardiology

Dermatology

Endocrinology

ENT & Hearing Services

Family Medicine

Gastroenterology

General Surgery

Hematology

Hospitalists

Internal Medicine

Interventional Cardiology

Obstetrics/Gynecology

Occupational Medicine

Oncology

Orthopedics

Palliative Medicine

Plastic Surgery

Podiatry

Psychiatry

Pulmonology

Urology

Weight Management

1,156 volunteers and auxiliary members

3,362 employees (including more than 250 physicians and advanced practice providers)

$472.1 million in revenue

$458.8 million in expenses

$727.3 million estimated regional economic impact

(Source: Hospital & Healthsystem Association of Pennsylvania, 2016)

$48.5 million in Community Outreach
Fiscal Year 2016
Financial Summary

REVENUE
- $472,170,000

EXPENSES
- Salaries & Wages: $230,729,000
- Materials, Supplies, Services: $114,672,000
- Employee Benefits: $63,677,000
- Depreciation & Amortization: $20,451,000
- Professional Services: $22,483,000
- Interest Expense: $6,814,000

2016

2015

$458,826,000
$413,326,000

$452,400,000
$413,326,000

Total Community Benefit Investment

$48.5 million

4% 5% 2%

4% 4% 2%

24% 66% 2%
It takes a concentrated, collective effort to enact change that will positively affect the lives of local residents not only now, but in the years to come. Summit Health’s Community Services Department continues to address critical areas of need among under-resourced populations.

“Through community collaboration and education initiatives, we are striving to create a positive collective impact on the health of our community,” said Director of Community Services Ann Spottswood. “We are here for our neighbors.”

The Healthy Franklin County collaborative is at the heart of the collective work being done with the understanding that community success is achieved through a common agenda, shared goals, and uniform measurement.

**Community Services Department**

*Vision statement:* Healthy people, healthy communities.

*Mission statement:* Through a collective impact approach, Community Services will be the advocate and catalyst for creating healthy communities.

**Community Services initiatives in 2016**

- Facilitating the Summit Health Community Health Needs Assessment
- Healthy Franklin County
- Community engagement through education
- Community health fairs
- Community health programs
- Summit Endowment grants
- Greencastle-Antrim Endowment scholarships

Waynesboro Hospital Health Fair
What’s New

Four awareness campaigns were launched, three of which focused on reducing obesity and chronic disease and one that focused on suicide prevention. Education and awareness messages were emailed to local physician practices, employers, schools, the Department of Health, the Office of Aging, and many other organizations throughout the county. Messaging also was displayed on the Summit Health website, social media outlets, and distributed to local media outlets for publication.

Suicide Prevention 2015 Campaign Accomplishments

In collaboration with the Healthy Franklin County Mental Health Task Force, a community-wide suicide prevention campaign was established. Messaging was created to promote awareness, encourage social change, help people recognize warning signs, and give support to those at risk. The crisis intervention line reported a spike of 223 calls during the month of October following the billboard displays. The average number of calls for July 2015 through February 2016 was 203 calls per month.

Nutrition, Heart, and Obesity Campaign Accomplishments

Awareness campaigns on heart health, diabetes, and nutrition, focused on reducing obesity and chronic disease through nutrition and physical activity. Messaging included information on:

- Affordable healthy eating
- Swapping screen time for increased physical activity
- The importance of blood pressure, cholesterol, and diabetes screenings

More than 200 people attended events such as grocery store tours, cooking demos, and seminars, or took part in initiatives such as personal nutrition assessments and the Turn Off the Screen Challenge.
Here for **our neighbors**

Other programs offered to our neighbors included:

**CHILDREN’S WELLNESS DAYS**
Community Services led a collaborative effort with various nonprofits in Franklin County to provide health education to all third-grade students in Franklin County. This year, 1,415 children participated in interactive lessons geared toward nutrition, physical activity, kindness to others, positive self-image, and fire and gun safety.

**‘NO ONE WANTS A BROKEN HEART’ EVENT**
More than 100 community members attended presentations led by Summit Health Interventional Cardiologist Arshad Safi, MD, to educate the community about warning signs and risk factors of heart disease. Efforts focused on spreading awareness of cardiovascular disease, including heart disease, stroke, and high blood pressure. Throughout the year, more than 500 people participated in free cholesterol, blood pressure, and vascular screenings.

**HAND-WASHING EDUCATION**
Almost 1,000 children received education about when they should wash their hands and proper hand-washing techniques that help prevent the spread of germs.

**WAYNESBORO HOSPITAL HEALTH FAIR**
More than 1,300 people attended the annual Waynesboro Hospital Health Fair where vendors provided information and education on numerous health topics. Hundreds of people took advantage of free health screenings offered at the fair:

- 600 cholesterol and diabetes
- 300 bone density
- 250 blood pressure

Other free tests included body composition, diabetic foot screens, range of motion screenings, and simple lung function tests.

‘No One Wants a Broken Heart’ event
COOKING DEMOS
35 people attended free cooking demonstrations aimed at teaching them how to cook affordable, healthy options.

GROCERY STORE TOUR
Approximately 30 individuals participated in grocery store tours that provided tips on eating for heart health, how to identify healthy snacks, and how to choose healthy foods.

AUTISM AWARENESS FAIR
Approximately 400 people participated in an autism fair designed to create more awareness about autism and the local resources available for families.

ASTHMA CAMP
30 children between the ages of 6 and 12, as well as 12 parents, were educated on how to manage asthma. The children attended a day-long camp and parents had the opportunity to speak with a respiratory therapist about ways to reduce asthma episodes.
Healthy Franklin County is a community collaborative focused on addressing the identified community health priorities and is supported by key leaders from health care organizations; local government; economic development organizations; public schools and higher education institutions; social service organizations; and community advocates.

An accomplishment of Healthy Franklin County in 2015 was the creation of a collective website, HealthyFranklinCounty.org. The website was a priority of the collaborative and funded by community sponsors to be used as a source of community information:

- 2015 CHNA key research findings, community health priorities and goals
- Information on the Healthy Franklin County task forces
- Community data
- A listing of community services

Healthy Franklin County addresses the health needs of the community through the work of three task forces aligned with the priorities and goals established in the Community Health Needs Assessment. The task forces are comprised of representatives from community organizations. Focus areas include:

- **Access to Care**
  - Increase the proportion of persons with health insurance
  - Increase the proportion of persons with a health care provider

- **Mental Health**
  - Reduce the suicide rate
  - Reduce the proportion of adolescents aged 12 to 17 years who experience a major depressive episode

- **Nutrition**
  - Increase the contribution of vegetables to the diets of the population aged 2 years and older

- **Physical Activity**
  - Healthy Franklin County Leadership formed an additional task force in 2016 focusing on physical activity. The goal of the task force is to increase opportunities for all residents to engage in physical activity and support local municipalities in adopting policies that facilitate environments that enhance community walking, biking, and physical activity.
In 2015, Summit Health completed a Community Health Needs Assessment (CHNA) to identify the strengths of our community and identify areas for improvement for the health and health care of our residents. The CHNA was a collaborative effort of the Healthy Franklin County Advisory Board and the Center for Opinion Research at Franklin and Marshall College.

2015 Key Findings Summary of Needs

The most significant health risks in Franklin County are related to obesity, including obesity-related behaviors such as diet and exercise, mental health, and access to health care.

Access to Health Services
- Has health insurance (91%)
- Has a primary care provider (87%)

Mental Health
- Has a depressive disorder (16%)
- Has an anxiety disorder (17%)

Clinical Preventive Services
- High blood pressure (39%)
- High blood cholesterol (42%)

Obesity, Physical Activity, and Nutrition
- Body Mass Index (BMI) overweight and obese (64%)
- Exercised for 30 minutes 5 times a week (17%)
- Consumed 3 vegetables (6%)

June 9 Health Summit Highlights

The culmination of the 2015 Community Health Needs Assessment process was a community health summit held June 9, 2016, to present the 2015 CHNA data and findings. More than 120 people attended the health summit, representing both community organizations and individual residents interested in building a healthier community. Keynote speakers for the summit were:

- Ann Spottswood, Summit Health Director of Community Services
- Berwood Yost, Center for Opinion Research at Franklin and Marshall College
- Mark Fenton, national public health, planning, and transportation consultant
- Dr. Andy Mowen, Penn State professor specializing in community recreation

Visit SummitHealth.org/CHNA for the full report and key findings summary.
The Summit Endowment addresses the community’s health needs by supporting the development of programs and activities of nonprofit organizations that measurably improve the health of our neighbors.

The Endowment also strives to better understand and address the social determinants of health and the distinct needs of vulnerable populations, supporting health initiatives and improving health where people live, learn, work, and play.

Priorities

The Summit Endowment Committee prioritized grant-making based on findings from the 2012 Summit Health Community Health Needs Assessment. The key issues identified were access to care, nutrition, education, and mental health. Specific objectives that aligned with the Healthy People 2020 leading health indicators were utilized to categorize and better align grant-making to address these unmet needs.

Grant recipients were required to participate in a Healthy Franklin County Task Force as they continued collaborative efforts in planning, supporting, and measuring their work. Grantees consistently reported the benefits of task force participation, including resource sharing, relationship building, and a new excitement regarding the emerging potential to collaboratively achieve real and lasting impact.

Greencastle-Antrim Endowment, a component of the Summit Endowment, awarded seven one-time scholarships to graduating seniors at Greencastle-Antrim High School pursuing careers in health care. It also awarded eight renewal scholarships for students in their second, third, or fourth years of college. The Endowment awarded $24,000 in scholarships this year.

Capacity Building Workshops

The Endowment offered education to help community organizations enhance skills to achieve success.

Two Grant-Making Workshops held in the Chambersburg and Waynesboro areas were provided to support nonprofit organizations in preparing successful applications for Summit Endowment funding. These workshops helped teach hopeful grantees the importance of outcome measurement as they’re preparing their applications.

This year, Summit Endowment provided $268,424 in grants.

Summit Endowment Grants

Grants awarded in Fiscal Year 2016 included:

Summit Physician Services and Waynesboro Hospital for the Paramedic Collaborative. This grant provides patients who could benefit from periodic monitoring, such as those recently discharged from the hospital, an improved quality of life by conducting checks to decrease potential hospital readmissions. Services provided through this program include home safety checks and reconciliation of medications.
Summit Health Community Health for the Eat Well, Play Hard program. This grant targets Head Start classes and focuses on improving nutrition and physical activity behaviors of preschool-aged children, their families, and caregivers. It includes educational strategies and skill-building activities to promote behavior change to increase fruit and vegetable consumption, decrease electronic screen time, and increase physical activity.

South Central Community Action Programs, Inc. for the Double Dollars Project. This grant partners SCCAP and the North Square Farmers Market to offer double dollars for produce purchased using Supplemental Nutrition Assistance Program (SNAP) benefits and also pilot a Community Supported Agriculture (CSA) project in cooperation with local farms. The initiative works to increase produce consumption among individuals eligible for SNAP benefits. It encourages SNAP recipients to purchase fresh, local produce from regional markets by doubling their purchasing power through a match of up to $10 per visit on SNAP-eligible purchases.

Summit Health Community Health for the “PreventT2” diabetes prevention program. This grant provides an evidence-based program designed by the Centers for Disease Control and Prevention to promote lifestyle change and prevent diabetes. The goal is to implement a year-long community health program in partnership with primary care offices and Franklin County employers for people who have been diagnosed with prediabetes. The program helps those people make lifestyle changes such as increasing physical activity, eating healthier, learning to problem solve, and equipping them with healthy coping skills.

Healthy Communities Partnership for the Truancy Intervention Project, “Check and Connect.” This program is supplemented by Early Intervention strategies to reduce truancy and help increase high school graduation rates. The program has been implemented at Chambersburg elementary, middle, and high schools through collaboration with Chambersburg Area School District.

South Central Community Action Programs, Inc. for The Gleaning Project. The goal of this project is to provide the under-resourced population of Franklin County with fresh, locally grown produce to help reduce hunger, improve nutrition, and prevent produce from going to waste. In 2015, approximately 300,000 lbs. of fresh, local produce was donated from 80 farms, orchards, and personal gardens. The fresh fruits and vegetables were then distributed for free to more than 23,000 community members in need with assistance from 70 community partners.

Greencastle-Antrim Endowment Scholarships
Greencastle-Antrim Endowment, a component of the Summit Endowment, awarded a total of $24,000 in scholarships this year to Greencastle-Antrim High School students pursuing careers in health care. The Endowment awarded seven one-time scholarships to graduating seniors and eight renewal scholarships for students in their second, third, or fourth years of college.

Waynesboro Community and Human Services for the Community Nurse Program. This grant has helped expand home nursing care services to include the Borough of Mont Alto, South Mountain, Blue Ridge Summit, and Quincy Township. The program previously was available only within the Borough of Waynesboro. The Community Nurse Program assists vulnerable individuals who, for varying reasons, may have difficulty traveling to a doctor’s office by providing long- or short-term nursing services. Services are provided daily, weekly, monthly, or occasionally.

Healthy Communities Partnership for the Kids POP Club. This grant has helped expand the Kids POP (Power of Produce) Club at North Square Farmers Market to empower kids to make healthy eating choices and educate them about where their food comes from.

Homes for America for the Senior Nutrition Program. This grant provides a senior nutrition program to residents of the Tower at Falling Spring. The program partners with local farmers markets and restaurants to provide weekly continental breakfasts and bi-monthly meals from October through March.
Interstate-81, a major east coast travel corridor, runs through the heart of Franklin County, putting this area on the map as prime real estate for manufacturing and commerce. This ideal position for growth and development is no secret; since 2010, the population of Franklin County has grown 2.1 percent, due in large part to the relocation of large industrial companies to the area.

These companies aren’t just manufacturers of material objects. To us, they represent friends, families, and loved ones who deserve access to quality health care.

Summit Health’s recent initiative, Wellness at Work, aims to reach these community members by educating their employers on health care topics and offers preventative screenings and wellness education for them. Quarterly Employer Wellness Roundtables help integrate the program into the community.

Why we are doing it

Summit Health established the Wellness at Work program in 2015 after realizing a strong need for wellness services and health information available to employers. Recent changes in the health care industry created struggles for employers looking to keep health care costs down.

“I heard many horror stories of health screenings gone wrong or screenings in which participants had no medical follow up or interaction with doctors on their results,” Barbara Rossini, Vice President of Community Relations explained. “We are right here in the backyard of so many employers. We need to step up and make ourselves available to employers whether it is health information, guidance, services, or screenings they need for employees. We are here for your workforce.”

Here for your workforce

“Healthy living is a way of life and we want to help the community stay healthy by encouraging it in the one place we spend most of our day, the workplace.”

Jamie Goetz, Summit Health’s Employer Relations Specialist
How we are getting it done

Summit Health hired an Employer Relations Specialist, Jamie Goetz, to provide one-on-one support for local employers.

“We are striving to create a community where health care is not just thought of when residents are sick, but rather looked at as holistic, preventative, and a part of an everyday routine at home and at work,” Goetz said.

“Healthy living is a way of life and we want to help the community stay healthy by encouraging it in the one place we spend most of our day, the workplace.”

Since its inception, the program’s benefits have continued to grow along with our collaboration with business leaders.

The benefits

The benefits of the Wellness at Work program are two-fold since the program benefits both the employer and the employees.

The program gives employers the correct tools to provide health education classes and events; fitness challenges with incentives and feedback; on- or off-site health screenings; educational sessions; and more. All of these tools allow employees to be happier, healthier, and make better-informed, holistic choices regarding their health and well-being.

Improved health of employees equals higher productivity, improved retention rates, and lower health insurance costs. For employees, workplace wellness equals higher job satisfaction, a happier and healthier lifestyle, and greater appreciation for their workplace.

Who is enjoying the benefits?

“Volvo Construction Equipment globally preserves a culture based on Quality, Safety, and Environmental Care. The safety aspect of our company has grown significantly over the past few years with the implementation of the wellness program. Volvo works alongside Summit Health to use their programs and resources to help our employees at and outside of work. Employees benefit from the educational ‘Lunch and Learn’ programs provided by Summit Health’s physicians, as well as the community health programs in which our employees can engage in after work. We thank Summit Health for increasing Volvo’s safety culture through their health practices and support.”

Diana Marthouse
Healthy Living Coordinator
Volvo Construction Equipment

“Our staff appreciates the convenience of being able to schedule their testing in a lab close to their home or worksite, as well as the flexibility to fit their schedules. More importantly, the confidentiality and accessibility to their results is the biggest plus. Summit Health’s staff is responsive, informative, and conscientious with the process from registration through answering questions about the results. The wellness of our team members is so important and Summit Health makes it easy.”

Cheryl L. Caldwell, SPHR
Director of Human Resources
Menno Haven
Here for your safety

Summit Health continues to strive to improve patient safety and quality of care. These types of improvements are not always simple, often requiring a hard look at processes and internal culture. In 2014, our organization embarked on a journey to improve the overall culture of safety in our health system, and we have been building on that progress.

Improving Culture

To ensure staff knew that reporting concerns would not result in punitive action, we’ve worked hard to develop a culture where team members feel their input is not only heard, but valued. We’ve implemented a Culture of Safety at every level, including an improved safety alert program where staff understand they will not be punished for reporting concerns; safety huddles where staff meet to communicate about areas of concern for patients or staff; a Care of the Caregiver program to offer emotional support for fellow employees who may have experienced a traumatic event at work or event that just didn’t go the way it was supposed to; Respect for People values that seek to enhance all caregivers’ confidence and foster trusting relationships for all caregivers; and a Just Culture journey to allow everyone to feel comfortable discussing safety issues.

‘Great Catch’ Program

Out of this improved culture, the “Great Catch” program was developed to acknowledge team members who “caught” a safety issue before it reached the patient.

The results of this program have meant improved communication, and new processes focused on patient care. In May, Chambersburg Hospital Radiology Technician Jeff Wenger was working with a patient who had limited mental and physical abilities. The patient was dropped off at the hospital unaccompanied for a test. This concerned Jeff, who was worried the patient might have questions, or get lost or confused. Jeff arranged for a volunteer to sit with the patient and then called social services to ensure the patient was safe and comfortable. This demonstrates our efforts in observing areas for improvement and communicating between departments. The outcome of Jeff’s action was a better patient experience. This also was a springboard for
improving our processes in caring for patients who may not have a support person with them at an appointment.

Success in the numbers

Our efforts are paying off. Safety Alert submissions have increased by more than 50 percent. We see this increase in safety alert submissions as a success; it demonstrates our team members feel comfortable submitting a safety concern and they feel their submissions are important. We know if we are not aware of safety concerns as they occur, they may develop into a defect, patient care issue, or cause harm later on. Our system has truly developed an organization of high reliability by building trust, respecting people, and enhancing teamwork and communication. Our leadership is committed to this initiative for enhanced safety, which has been supported by the adoption of a culture of safety and robust process improvement efforts.

Patient & Family Advisory Council (PFAC)

The purpose of the council is to provide a forum for patients and families to assist in design, implementation, and evaluation of changes to policies, programs, and practices that affect the care and services patients and families receive. PFAC celebrated its fourth anniversary in February 2016. The council has 50 percent community membership and has provided input on multiple topics such as hand hygiene, the HIPAA directory, and the patient portal.

CARE Teams

(Communication-Awareness-Responsiveness-Excellence)

The focus of the teams is to improve the experience for patients and families. To date, there are 31 CARE Teams. Teams are comprised of clinical and nonclinical departments, including volunteers. The first team began in 2011. CARE Team Council is two years old. The beauty of the council is that it brings together representatives from all teams to share information and increase communication. Some of the initiatives worked on this year include hand hygiene, hospital entrance via wheelchair, infection control, improving food temperature and quality, and team spirit.
As we maintain Patient Safety and Quality as our top priority at Summit Health, we know the key to achieving improved patient experiences is contingent upon improved processes.

For the past four years, we have employed the LEAN methodology of continuous improvement. The term LEAN was coined during a Massachusetts Institute of Technology study of the auto industry in the 1980s. LEAN transforms the way we deliver health care.

For LEAN to successfully improve our processes, we needed to establish and support a culture where employees felt comfortable pointing out areas of improvement, identifying potential threats, and admitting errors.

LEAN concepts have successfully improved many processes at Summit Health including more efficient operating room capacity and reducing hospital acquired infections.
Chambersburg Hospital opened a **Level II Newborn Intensive Care Unit** within Family Birthing Services in January.

In the unit, neonatologists work alongside specially trained nurses and staff to provide care to babies born as early as 32 weeks gestation or babies with unexpected medical complications.

President and CEO of Summit Health, Pat O’Donnell, said this addition to Chambersburg Hospital provides a much-needed benefit to the community.

“Having a NICU at Chambersburg Hospital allows us to care for perhaps the most fragile members of our community, close to home,” he said. “We want local families to know we are here for them in the event their newborn may need a little extra care.”

“We are excited to have this special care unit at Chambersburg Hospital,” said Teresa Chaires, director of patient services for Family Birthing Services at Chambersburg Hospital.

“We hope it is a comfort to mothers-to-be in the area that they can receive this special care from experienced providers, right here in their local community.”

Babies born earlier than 32 weeks may be transferred out, but can return to Chambersburg Hospital once they are older and more stable as they continue to grow, allowing them to be closer to parents.

For more information on the NICU, please visit [SummitHealth.org/NICU](http://SummitHealth.org/NICU).
This year, Summit FastCare opened its doors, giving Franklin County community members another option for receiving medical care for unexpected illnesses or minor injuries.

Summit FastCare, located inside the Giant Food Store, 993 Wayne Ave., Chambersburg, offers walk-in care and basic lab services for patients 18 months and older.

“Summit FastCare aims to meet a need in our community for accessible health care,” explained Summit FastCare Manager Dale Johnson. “It also provides health care to members of our community who do not have medical insurance.”

For patients without insurance, or who choose to avoid a high deductible, a FastCare visit, including basic labs, costs $75.

Summit FastCare offers treatments for many common illnesses and ailments including Athlete’s foot; bronchitis; cold and flu symptoms; cough; ear pain and infections; gout; impetigo; insect bites; minor abrasions and burns; pink eye; poison ivy; rashes; ringworm; sinus infections; sore throat; stomach viruses; strep throat; styes; swimmer’s ear; upper respiratory infections; and urinary tract infections. It also offers lab services including rapid strep, urinalysis and pregnancy tests. Patients can get sports and driver’s permit physicals, and limited immunizations are available.

Summit FastCare is not a location for chronic disease management, nor should it take the place of an emergency room.
Dr. Lori Oetting Eakin of Summit Breast Care Services now sees patients at the practice’s location at the Waynesboro Medical Office Building.

Summit Urology Group now offers appointments in Waynesboro.

Tri-State Physician Associates opened its office in the Welty Building on Sept. 1, 2015, and the practice relocated to the Waynesboro Medical Office Building in December as Summit Primary Care.

The third floor of the Waynesboro Medical Office Building was completed in December 2015.

Chambersburg Hospital now offers Electrophysiology procedures including ablation procedures and performs implantation of automatic implantable cardioverter defibrillators (AICDs).

Summit Rehabilitation Medicine opened.

Scotland Podiatry opened an office in the Waynesboro Medical Office Building and later became Summit Podiatry.

Additional New Services/Expanded Services
Waynesboro Hospital
Awards & Honors

Recognized by VHA Mid-Atlantic for achieving excellence in clinically recognized performance measures

Recognized by The Joint Commission as a 2014 Top Performer on Key Quality Measures®

Named one of the nation’s 100 Top Hospitals® by Truven Health Analytics

Awarded the American Heart Association/American Stroke Association’s Get With the Guidelines® – Stroke Gold Plus Quality Achievement award

Received 2016 Women’s Choice Awards® as one of America’s Best Hospitals for Emergency Care and America’s Best Stroke Centers
Received the Mission: Lifeline® Gold Receiving Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association for the treatment of patients who suffer severe heart attacks

Received the Get With The Guidelines® – Stroke Gold Plus Quality Achievement Award from the American Heart Association for their treatment of stroke patients

Cardiology Services received the Get With The Guidelines® – Heart Failure Silver Quality Achievement Award from the American Heart Association/American College of Cardiology Foundation for their treatment of heart failure patients

Recognized by the American Heart Association/American Stroke Association as a 2016 Mission: Lifeline® Receiving Center GOLD PLUS Recognition Award recipient

Rhonda Brake Shreiner Women’s Center achieved NAPBC accreditation (National Accreditation Program for Breast Centers)

Designated a Blue Distinction® Center+ for Maternity Care by Highmark Blue Shield

Selected by Highmark Blue Shield as a Blue Distinction® Center for Knee and Hip Replacement, part of the Blue Distinction Specialty Care program
We are here for you.
Thank you to our donors

The following pages recognize contributors who made gifts or pledge payments between July 1, 2015 and June 30, 2016.

We are inspired each and every day by the generosity of the community we serve. Enjoy this look back at the major accomplishments of this past year. We couldn’t do it without YOU.

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▲ Denotes 1922 Club members
(1895 & 1922 Club members have committed a minimum of $10,000 over a maximum of 10 years.)
+
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Estate of Helen M. Stewart, M.D. ●
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Ryan Walls Race Team’s donation to Rhonda Brake Shreiner Women’s Center
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Waynesboro Beneficial Fund Association
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Chambersburg Hospital Family Birthing Services Family Tree
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Your generosity is our greatest blessing. Your charitable gifts have a direct impact on resources such as life-saving cancer & cardiology services, state-of-the-art technology and equipment, and patient-centered facilities.

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**Physicians Join the 1895 Club**

Dr. and Mrs. David M. Ebbitt, Emergency Medicine  
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Dr. and Mrs. David A. Hoffmann, Summit Hospitalists  
Dr. David Howell, Oncology (not pictured)

Each has pledged $10,000 over the next ten years to support services and programs at Chambersburg Hospital and Summit Health. We are deeply grateful to these outstanding physicians for their leadership giving and their commitment to the health and well-being of our community.

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**2016 Philanthropists of the Year**

*Pictured: Harold and Dolores Brake with Summit Health's CEO, Pat O'Donnell at the 2016 Donor Appreciation Dinner.*

Harold and Dolores Brake are well known across Franklin County. They have both run successful businesses and have been involved in many civic and charitable organizations over the years.

The Brakes received the 2016 Philanthropists of the Year Award at the annual Chambersburg Hospital Donor Appreciation Dinner held in April. Harold and Dolores are founding members of the 1895 Club that reflects the year Chambersburg Hospital first opened its doors. A minimum commitment of $10,000 payable over a maximum of 10 years is required to join. New and higher levels to the 1895 Club were also announced at the dinner.

The Rhonda Brake Shreiner Women’s Center at the Summit Health Center campus is named in honor of their daughter, Rhonda, who they lost to cancer in 1999. Dolores shared with guests their family’s journey after Rhonda received her diagnosis. As part of their healing from Rhonda’s loss, Harold and Dolores wanted to help other local women going through cancer treatment.

They have supported Chambersburg Hospital for many years, and Harold served as a board member from 1971 to 1976. Harold also shared his thoughts on philanthropy and why they choose to support local health care.

Thank you, Harold and Dolores, for your outstanding commitment and service to Summit Health and Chambersburg Hospital. This award is just a small token of our esteem and gratitude for your charitable support over many years.
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