

Visitors Guide to the Behavioral Health Unit At Chambersburg Hospital

In order to provide the best environment for our patients, we ask your cooperation with the following guidelines for visitors:

Visiting Hours

Daily, 6 - 8 p.m.

Additional hours on Saturday & Sunday, 1 - 2:30 p.m.

Friends and family over the age of 12 may visit during these times with the following exceptions:

- Visitors are limited to 2 visitors per patient.
- Children under 12 may not visit except for a specific therapeutic reason in which case a doctor's order and a special visitor's pass is required.
- Visitors for patients on the 3 East (ICU) wing must be 18 years of age or older (exception is patient's children aged 12-18 who may visit their parent or guardian).
- Visitors for adolescent patients (ages 14-18) are restricted to immediate family only. This may include parents, grandparents, and siblings over the age of 12 and/or a legal guardian.
- Individualized daily visiting hours may be arranged for older adult patients (age 65+) according to patient and family needs.
- Patients on a substance detox protocol may not have visitors.
- Violations of the unit contraband policy by a visitor may result in a visiting restriction of the involved visitor for the patients continued length of stay.
- Patients may not receive visitors during group sessions. Please check with the nurse for a schedule of group sessions.

Safety/Contraband: For safety reasons, we ask visitors to secure their personal belongings (purses, cell phones, etc.) in a locker provided for your use prior to visiting. We must search all items brought in for patients. The following items are examples of contraband and are not allowed: cords, belts, draw strings, robes, cording, shoestrings, live plants or floral arrangements, lighters, matches, knives, glass, aerosol sprays, purses, wallets, scissors, plastic bags, and wire hangers.

Patient Belongings/Valuables: We recommend enough changes of clothing for 3 days only because storage space is limited. We have a washer and dryer available, and staff will assist patients with their laundry as needed. We recommend our patients keep only \$20 or less with them while on the unit. All other money or valuables should be sent home. Patients' items for personal hygiene or comfort may be placed in storage closets by staff.

Communication: Patients have access to a patient phone to make and receive phone calls between 7:30 a.m. and 10 p.m. except during group sessions. To call the patient phones: dial (717) 446-0421 for the East Hall (ICU) and (717) 446-0423 for the North and South Halls. To contact the Nurses Station, dial (717) 267-7771. Cell phones are not permitted on the Behavioral Health Unit.

Please note that a "Release of Information" signed by the patient is necessary for caregivers to answer questions about a patient's treatment.

Patient Privacy: Please keep all patient information confidential – including information you may learn from or about other patients. Telling others that you have seen someone at the Behavioral Health Unit would be a violation of their privacy.